



# Your Safety, Our Priority

Puspakom Sdn Bhd puspakom\_ontheroad PUSPAKOM Sdn Bhd  
 www.puspakom.com.my | customerservice@puspakom.com.my | 03-5101 7000

A Member of  
**DRB-HICOM**

# Bringing Technology To Vehicle Safety

Vehicle inspection flow and main elements of an inspection lane

**5 Smoke Emission Test**  
 Measure the gasses that are emitted from a vehicle's engine to ensure that they are not higher than the specified legal limits. As for diesel engines, PUSPAKOM checks on the density of particles via smoke opacity tests while for petrol vehicles, the Hydrocarbon and Carbon Monoxide levels are measured

**1 Identification Check**  
 Verify the identity of a vehicle by checking the chassis and engine numbers against its documentation

**2 Headlight Test**  
 Measure a vehicle's light beam condition

**3 Above-Carriage Check**  
 Examine the upper body of a vehicle to check for defects in accordance with the Road Transport Act 1987

**4 Tinted Glass Test**  
 Measure the visible light transmittance rating of windscreens and windows in accordance with regulatory requirements



**1 Welcome To PUSPAKOM**

**2 Proceed To Payment Counter**

**3 Proceed To General Inspection Flow**

**4 Issuance of E-report**

You need to make an appointment online through [www.mypuspakom.com.my](http://www.mypuspakom.com.my) to arrange for an inspection at PUSPAKOM inspection centres

**Cashless Payment Transaction**  
 In addition to debit and credit cards, you can pay via various e-wallets include PUSPAKOM e-wallet

**Issuance of E-receipt**  
 You will receive a digital vehicle inspection receipt via email

Our well trained vehicle examiners will conduct the inspection of your vehicle

Inspection completed and you will receive your digital inspection report via email

**START**

**Mission**

We make road transportation safer.

**Vision**

To be a globally recognised authority in vehicle safety inspection.

## About Us

Puspakom Sdn Bhd (PUSPAKOM) is Malaysia's first and only comprehensive national vehicle inspection company appointed by the Malaysian Government to undertake all mandatory inspections for both commercial and private vehicles. Incorporated in 1994, we are a wholly-owned subsidiary of DRB-HICOM Berhad.

Our main roles are to conduct inspection on vehicles as to assist vehicle owners in ensuring the safety and roadworthiness of their vehicles as well as to ensure vehicle owners are in compliance with the regulations on preserving the environment via the emission test. This will be done through our strict and thorough inspection on vehicles to ensure they conform to the Government's safety and emission regulations.

Every year, PUSPAKOM performs more than 3 million vehicle inspections. PUSPAKOM has established a nationwide network of 54 full-fledged and well-equipped inspection centres, complemented by more than 25 inspection visiting sites that provide vehicle inspection services in Malaysia's less populated and rural areas. PUSPAKOM's Mobile Inspection Services which comprise of Mobile Truck and Mobile Van also provide convenient and hassle-free door-to-door vehicle inspection services to our individual and corporate customers. We pride ourselves in delivering fast, efficient and accurate vehicle inspection that are of professional standard.

Being a member of International Motor Vehicle Inspection Committee (CITA), which the headquarters is in Brussels, Belgium, PUSPAKOM has received various certifications and recognition. Through its compliances with international standards and practices, PUSPAKOM has achieved the highest quality assurance and has received industry-based certifications and accreditation. These certifications and accreditation include: -

- MS ISO 37001:2016: Anti-Bribery Management Systems (ABMS)**
- MS ISO 9001:2015: Quality Management Systems (QMS)**
- MS ISO/IEC 27001:2013: Information Security Management Systems (ISMS)**
- ISO 39001:2012: Road Traffic Safety Management Systems (RTSMS)**
- Malaysia Inspection Bodies Accreditation Scheme (MIBAS) & MS ISO/IEC 17020:2012:**  
 Conformity assessment - Requirements for the Operation of Various Types of Bodies Performing Inspection



**SIRIM**  
 CERTIFIED TO ISO 37001:2016  
 CERT. NO.: ABMS 00112



**SIRIM**  
 CERTIFIED TO ISO 9001:2015  
 CERT. NO. QMS 02035



**SIRIM**  
 CERTIFIED TO ISO/IEC 27001:2013  
 CERT. NO. ISMS 00234



**SIRIM**  
 CERTIFIED TO ISO 39001:2012  
 CERT. NO.: RTS 00101



**STANDARDS MALAYSIA**  
 ACCREDITED INSPECTION BODY  
 MS ISO/IEC 17020  
 MIBAS NO: 004

**6 Side - Slip Test**  
Test the alignment of the tyres and road handling effectiveness during lateral movement

**9 Speedometer**  
Check the accuracy of the speedometer against the speed of the wheels

**8 Brake Test**  
Check on a brakes' efficiency and brake imbalance, run-out and residual force as well as in parking mode

**10 Under-Carriage Check**  
Visual examination of the under-carriage of a vehicle to screen for any potential defects

**7 Suspension Test**  
Test the suspension system, including performance of springs, shock absorbers and joints on each axle

**5 One Stop Centre**

**Motor Insurance Renewal Service**  
You can purchase and renew your motor insurance with us

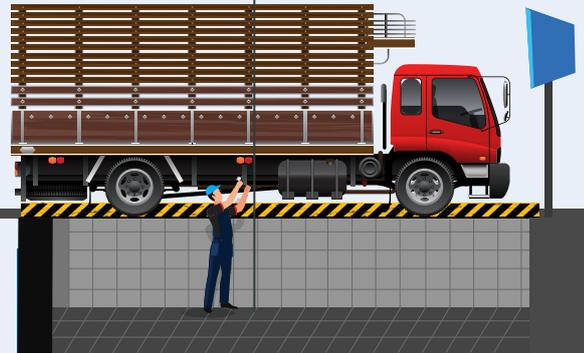
**Motor Vehicle Licence Renewal Service**  
You can renew your motor vehicle licence with us



**6 Thank You For Your Visit**

We welcome your feedback. You may be selected to rate our service performance

**FINISH**



## Mobile Van Services (MVS)



PUSPAKOM's MVS provide convenient and hassle-free vehicle inspection service that come right to your doorstep. Our MVS team will conduct an inspection at your home or at any location of your choice. The inspection will just take 30 minutes. Upon completion of inspection, we will promptly issue you an inspection report. MVS provide services that include inspections related to transfer of ownership, registration of imported vehicles, interchange of vehicle registration number, expired road tax, change of name and address of commercial vehicle, as well as for auction purpose. MVS are available at all regions in Peninsular Malaysia.



Make an appointment with us today

## Mobile Truck Services (MTS)



PUSPAKOM'S MTS provide convenient and hassle-free vehicle inspection service that come right to your doorstep. These units can reach remote locations where the nearest PUSPAKOM Inspection Centres may be a few hours' drive away. Our MTS also offer inspection services to companies that have a large number of vehicles such as fleet operators, freight forwarding companies, driving schools, taxi companies, car dealers and so on. With MTS, these companies have another option to carry out inspection at the location of their choice. This will help them to save on time and cost. MTS are available at all regions in Peninsular Malaysia.



Make an appointment with us today

## Why Vehicles Need Regular Inspection



### Safety

Your vehicle should be inspected advisably twice a year to identify any defects that may potentially compromise its roadworthiness



### Confidence

Regular and thorough inspection will give you greater peace of mind as well as confidence that your vehicle is safe and in optimal working condition



### Environment Conservation

In getting your vehicle checked, you would be doing your part in preserving the environment as inspection will ensure that your vehicle does not excessively emit black smoke and harmful gasses that pollute our environment



### Cost Saving

Inspections can help detect potential mechanical defects and faults in your vehicle before they become more serious and costly to repair

## Types Of Inspection

PUSPAKOM's network of inspection centres is well-equipped with comprehensive inspection facilities to inspect heavy or light commercial and private vehicles. Our range of inspection services are also tailored to individual needs and specific requirements. The types of inspection we provide are:

### Initial Inspection

New or used commercial vehicles pending a transfer of ownership are required to undergo initial inspection prior to registration with the Road Transport Department to ensure they comply with regulatory standards in relation to their construction and use

### Routine Inspection

Periodic mandatory inspection of commercial vehicles, with a focus on their legality and roadworthiness as required under the Road Transport Act 1987

### Special Inspection

Mandatory inspection of private vehicles with road tax that have expired for more than three years and all commercial and private vehicles that have had the specifications of their engine, chassis, components or body changed, interchange of car registration number, new or used imported vehicles to be registered with the Road Transport Department, as well as other types of inspection required by the Road Transport Department to ensure compliance with road safety regulations

### Transfer of Ownership Inspection

Prior to transfer of ownership and the necessary formalities at the Road Transport Department, all private vehicles must undergo this inspection

### Hire Purchase Inspection

Any buyer (individual or organisation) applying for a loan to purchase a used vehicle is required, under the Hire Purchase Act 1967, to send the vehicle for a Hire Purchase Inspection at PUSPAKOM. This inspection helps to protect buyers of used vehicle from buying an illegal or unroadworthy vehicle

### Voluntary Vehicle Inspection

Besides mandatory inspection, Voluntary Vehicle Inspection helps private vehicle owners who do not compromise on vehicle safety to ensure that their vehicles are roadworthy. Voluntary Vehicle Inspection is also preferred by car dealers and vehicle auction house to help ensuring the safety condition of vehicles in the process of purchase and sale of used cars

## PUSPAKOM'S Nationwide Inspection Centres

**PUSPAKOM Sdn. Bhd. 199401000307 (285985-U)**

Level 3, Wisma DRB-HICOM, No 2, Jalan Usahawan U1/8, Seksyen U1, 40150 Shah Alam, Selangor Darul Ehsan.



**Please scan the QR code for a comprehensive list of PUSPAKOM's inspection centres nationwide**

You would be able to find a centre near you from our extensive nationwide network.

We commit to the continuous improvement of our accessibility and capacity for our customers.

