



November 23, 2023 Media Release

## CITA REGIONAL ADVISORY GROUP ASIA / AUSTRALASIA MEETS IN KUALA LUMPUR

## Focus on safer and cleaner vehicles

SHAH ALAM, November 23 – PUSPAKOM Sdn. Bhd. ("PUSPAKOM") together with more than 30 members from the International Motor Vehicle Inspection Committee ("CITA") representing 11 countries convened in Kuala Lumpur for the CITA Regional Advisory Group ("RAG") Conference in Malaysia. The conference is aimed at emphasising the significance of collaborative efforts in tackling road safety and emissions challenges on a global scale.

CITA President Gerhard Müller was pleased that the meet was organised in Asia, noting the automotive sector's growth in the region.

"As the automotive sector experiences rapid growth in the Asia/Australasia region, it plays a crucial role in shaping the future of transportation. Organising the CITA conference in Malaysia at this juncture was opportune as it brings together top experts in vehicle compliance and inspection to share knowledge and experience, as well as the key challenges in the aspect of vehicle inspection," Müller said.

He also highlighted the necessity for impartiality in vehicle compliance assessments, adapting to swiftly evolving vehicle technologies like autonomous driving, and harmonising standards for both new and existing vehicles to ensure safety and environmental conservation.

PUSPAKOM Chief Executive Officer Mahmood Razak Bahman, in his welcome speech, emphasised the Company's three-decade commitment to impartiality in conducting independent vehicle inspections.





"In essence, what PUSPAKOM and other CITA members undertake daily is to ensure the roadworthiness of vehicles, which means we protect other road users in Malaysia. PUSPAKOM has been at this for almost 30 years. This aligns with CITA's mission and theme at this conference", said Mahmood.

Mahmood added that the results of the inspections speak for themselves.

"In 2022, statistics show that 20.3% from over 1.4 million vehicles we inspected did not pass PUSPAKOM routine inspections for various reasons. That is some 296,000 vehicles that we kept off the road to ensure public safety. This underscores the inspection's success - as well as importance - in preventing potential mishaps which may lead to road accidents and deaths."

Highlighting PUSPAKOM's dedication to service excellence, Mahmood noted the significant improvement in efficiency, with the average vehicle inspection time reduced to 37 minutes, when it was 60 minutes a few years ago. He added that as technology and Artificial Intelligence is more heavily adopted, this performance can be improved further without compromising on quality.

He thanked CITA's role in enabling PUSPAKOM's achievements, noting that CITA actively contributes to formulating road vehicle inspection standards and best practices globally.





## **Pictures**





 Chief Executive Officer of PUSPAKOM, Mahmood Razak Bahman (left) and Mr. Gerhard Müller, President of CITA (right) speaking at the CITA conference.



Group photo session at the CITA conference.

## **ABOUT PUSPAKOM**

Puspakom Sdn Bhd (PUSPAKOM) is the first and only government-appointed vehicle inspection company in Malaysia, responsible for conducting all mandatory inspections for both commercial and private vehicles. Established in 1994, we are a wholly-owned subsidiary of DRB-HICOM Berhad.

Our main role is to perform vehicle inspections to assist vehicle owners in ensuring their vehicles are in a roadworthy condition and comply with environmental regulations through emission testing. This is done through rigorous and thorough inspections to ensure compliance with government safety regulations.

Every year, PUSPAKOM conducts over 3 million vehicle inspections. We have a network of 54 inspection centers nationwide equipped with recognised and calibrated equipment. Additionally, we also have more than 25 mobile inspection units that provide vehicle inspection services in less populated areas and rural regions.

PUSPAKOM's Mobile Inspection Services consist of Mobile Truck Unit, Mobile Van Unit, and Light Mobile Unit, providing door-to-door vehicle inspection services to our individual and corporate customers. We take pride in delivering fast, efficient, and accurate vehicle inspection services in a professional manner.