

NOTICE



MOT COMPLAINT HOTLINE STICKER INSTALLATION

Dear valued customers,

Starting 15 October 2024, all Goods, Public Services, and Tourism vehicles must display the MOT complaint hotline sticker as in Appendix A.

This enforcement aligns with Malaysia's adjustment to the hotline complaint number sticker rule for commercial vehicles.

Please refer to the Branch Manager or contact us at 03-5101 7000 for further assistance.

Thank you.

Vehicle Type	Part	Description	Sample
<ul style="list-style-type: none"> Goods Vehicle 	Outside	<ul style="list-style-type: none"> Displayed on the rear right side of the vehicle body, or; If there is an obstruction or inappropriate placement, it should be positioned visibly and appropriately on the rear of the vehicle. 	
<ul style="list-style-type: none"> Public Service Vehicle - Bus (seat capacity ≥ 24 people) 	Inside	<ul style="list-style-type: none"> Displayed on the left or right side of the luggage compartment, or Displayed in a visible location on the back of the driver's seat 	
<ul style="list-style-type: none"> Tourism Vehicle – Bus Excursion Bus (seat capacity ≥ 24 people) 	Outside	<ul style="list-style-type: none"> Displayed on the rear right side of the vehicle body, or; If there is an obstruction or inappropriate placement, it should be positioned visibly and appropriately on the rear of the vehicle. 	
<ul style="list-style-type: none"> Public Service & Tourism Vehicles – Bus (seat capacity ≤ 23 people)* Public Services - All types of taxis and hired cars 	Inside	<ul style="list-style-type: none"> Displayed below the glass door of the front passenger door, and; Below the glass door of rear passenger doors for taxi and van, displayed on the rear, left, and right sides of the vehicle. 	
	Outside	<ul style="list-style-type: none"> Displayed on the rear right side of the vehicle body 	

Note: (*) – This regulation does not apply to e-hailing, hire & drive vehicles under the class of Public Service and Tourism Vehicles