

**28 March 2025**

**Media Statement**

*For immediate release*

## **NEW RATES FOR PUSPAKOM'S MOBILE SERVICES EFFECTIVE 1 APRIL 2025**

**Shah Alam, 28 March 2025** – PUSPAKOM Sdn Bhd (“PUSPAKOM”) has announced adjustments to its Mobile Services, effective 1 April 2025, following careful consideration to align its service charges to reflect the current cost structure. This adjustment ensures the company can continue to provide efficient, reliable, and safe services that meet customer expectations. The rate adjustments will only affect the charges for Mobile Van Services (“MVS”) and Mobile Truck Services (“MTS”).

PUSPAKOM’s Chief Executive Officer, Mahmood Razak Bahman, explained that the rate adjustments were made after a thorough study to ensure the sustainability of PUSPAKOM’s Mobile Services for the benefit of customers.

“The new rates for Mobile Services will apply to MTS and MVS. Customers who bring their vehicles to PUSPAKOM branches will not be affected by this change,” Mahmood said.

“The change is in line with the increase in the operational costs of our Mobile Services. However, the vehicle inspection fee remains unchanged,” added Mahmood.

The comparison between the current and new service charges for MTS and MVS are as per the following table:

Fleet	Distance	Current Charge (RM)	Increment (RM)	New Charge (RM)	Increment (%)
MTS (per day)	1st 50km	3,000.00	<b>300.00</b>	<b>3,300.00</b>	<b>10%</b>
MVS (per unit)	1st 50km	100.00	<b>20.00</b>	<b>120.00</b>	<b>20%</b>

PUSPAKOM's MTS provides inspection services to companies with large fleets, such as commercial vehicle operators, freight forwarding companies, driving schools and vehicle dealers. Meanwhile, MVS offer inspections for private vehicles, including transfer of ownership, expired road tax, and registration of imported vehicles. Both services provide convenience to customers by allowing inspections at their preferred locations without the need to visit PUSPAKOM branches.

For reference, the last review of service charges was conducted in 2007, despite annual increases in the Consumer Price Index ("CPI").

Members of the public who are interested in using PUSPAKOM's Mobile Services can make individual bookings through MyPUSPAKOM app. For bulk bookings, please contact the PUSPAKOM marketing team at [marketing@puspakom.com.my](mailto:marketing@puspakom.com.my)

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