



25 July 2025

Media Statement

For Immediate Release

PUSPAKOM CONTINUES TRANSFORMATION: GLENMARIE AND BATU CAVES CENTRES TO OPERATE SEVEN DAYS A WEEK

3-month trial to expand to Penang and Johor Bahru soon

Shah Alam, 25 July 2025 – PUSPAKOM will extend its vehicle inspection operations at Glenmarie and Batu Caves centres to seven days a week starting 26 July, in a move to further improve convenience for customers.

This extension will be implemented on a three-month trial basis as part of PUSPAKOM's broader efforts to enhance accessibility and service efficiency. Following the Klang Valley rollout, PUSPAKOM is planning to gradually extend this operating model to centres in Penang and Johor Bahru, and eventually to other high-traffic locations nationwide.

“We understand that many vehicle owners are only able to come for inspections on weekends. This is our commitment to deliver smoother, more customer-centric experiences across our centres,” said PUSPAKOM Chief Executive Officer Mahmood Razak Bahman.

This decision to operate daily follows a successful daily service pilot at the Glenmarie branch in 2024, which received positive feedback from both private and commercial vehicle owners. The trial had shown that extended hours significantly reduced peak-time congestion and provided more flexibility for working adults.

As part of its on-going transformation, PUSPAKOM has also undertaken major digital and operational upgrades to modernise the inspection experience. These include the upgrading of its proprietary Computer Aided Vehicle Inspection System (“CAVIS”), the integration of artificial intelligence (“AI”) into its inspection process to improve diagnostic speed and accuracy, and the future introduction of dedicated electric vehicle (“EV”) inspection lanes in support of the government’s Low Carbon Mobility Blueprint 2021-2030.



“These innovations underscore our readiness to meet future regulatory and industry demands, and reflect our commitment to deliver faster, smarter and future-ready inspections,” Mahmood added.

PUSPAKOM, Malaysia’s national vehicle inspection body for the past 31 years, currently operates 53 inspection centres, 30 visit sites, and 50 mobile units nationwide, conducting over four million inspections annually. All vehicle examiners are certified by the Road Transport Department (“JPJ”) to carry vehicle inspections according to standards set by the department.

The company also holds six ISO certifications, including ISO 9001 (Quality Management), ISO 14001 (Environmental Management), ISO 45001 (Occupational Health and Safety), ISO 27001 (Information Security Management), ISO 37001 (Anti-Bribery Management), and ISO/IEC 17025 (Testing and Calibration Laboratories).

“This daily service model reflects our mission to lead the recently liberalised industry through quality, innovation, and integrity,” said Mahmood.

He concluded, “By expanding our operations, we are expanding what customers can expect from PUSPAKOM: a world-class inspection experience from Malaysia’s first vehicle inspection provider.”

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ABOUT PUSPAKOM

After 30 years of operating under a concession and with the liberalisation of the industry, PUSPAKOM is now Malaysia's first licensed vehicle inspection company.

Our primary role is to conduct vehicle inspections to help vehicle owners ensure that their vehicles are roadworthy and comply with environmental regulations through emissions testing. This is achieved through thorough and meticulous inspections to ensure compliance with government safety standards.

*We operate a network of **53 inspection centres** nationwide, equipped with accredited and calibrated equipment. In addition, we operate **30 visit sites** that provide vehicle inspection services in sparsely populated and remote areas.*

*We also offer **Mobile Inspection Services** for the convenience of customers who are unable to visit a branch. These services include:*

- **Mobile Trucks** - *For companies with large fleets such as commercial vehicle operators, delivery companies, driving schools, and vehicle distributors. Inspection services available include **Initial Inspection, Routine Inspection, and Hire Purchase Inspection (B7)**.*
- **Mobile Vans** - *For private vehicle owners requiring services such as **Transfer of Ownership Inspection, Road Tax Renewal, and Imported Vehicle Registration**.*

Customers can book Mobile Inspection Services via www.mypuspakom.com.my, while bulk bookings can be made by contacting marketing@puspakom.com.my.

With 10 Mobile Trucks, 36 Mobile Vans, and 4 Light Units, we are committed to delivering fast, efficient, and professional inspection services - directly to our customers' locations.