



Ahli Kumpulan DRB-HICOM

2 January 2026

For Immediate Release

Media Statement

PUSPAKOM ENHANCES VEHICLE INSPECTION BOOKING SYSTEM

- First adjustment since 2017 to support a more stable, customer-friendly booking system
- Vehicle Inspection Booking Processing Fee adjusted to RM5.00 effective 4 January 2026

SHAH ALAM, Friday, 2 January 2026 – PUSPAKOM Sdn Bhd (“PUSPAKOM”) is in the final phase of implementing a new vehicle inspection booking system that is more stable, accurate and customer-friendly. The new system includes automatic integration with the Road Transport Department’s mySIKAP portal, as well as a more structured and transparent refund process.

PUSPAKOM also announced that the **Vehicle Inspection Booking Processing Fee** will be adjusted from **RM3.50 to RM5.00**, effective **Sunday, 4 January 2026**.

According to PUSPAKOM, the fee adjustment is being implemented in line with preparations to launch the system, which will feature updated branding, interface, and functionality aimed at improving customer experience and booking efficiency.

PUSPAKOM explained that the existing processing fee has **not been reviewed since the introduction of online inspection bookings in 2017**, and the adjustment is intended to support a booking system that is more stable, transparent and customer-focused, in line with current automotive industry needs and user expectations.

The name and full details of the new booking system will be announced on **Monday, 5 January 2026**.

Members of the public requiring further information may contact the **PUSPAKOM Customer Service Centre** at **03-5101 7000**, email customerservice@puspakom.com.my, or follow **@puspakomofficial** on Facebook, Instagram and TikTok.

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ABOUT PUSPAKOM

After 30 years of operating under a concession and with the liberalisation of the industry, PUSPAKOM is now Malaysia's first licensed vehicle inspection company.

Our primary role is to conduct vehicle inspections to help vehicle owners ensure that their vehicles are roadworthy and comply with environmental regulations through emissions testing. This is achieved through thorough and meticulous inspections to ensure compliance with government safety standards.

*We operate a network of **53 inspection centres** nationwide, equipped with accredited and calibrated equipment. In addition, we operate **30 visit sites** that provide vehicle inspection services in sparsely populated and remote areas.*

*We also offer **Mobile Inspection Services** for the convenience of customers who are unable to visit a branch. These services include:*

- **Mobile Trucks** - For companies with large fleets such as commercial vehicle operators, delivery companies, driving schools, and vehicle distributors. Inspection services available include **Initial Inspection, Routine Inspection, and Hire Purchase Inspection (B7)**.
- **Mobile Vans** - For private vehicle owners requiring services such as **Transfer of Ownership Inspection, Road Tax Renewal, and Imported Vehicle Registration**.

*Customers can book Mobile Inspection Services via www.mypuspakom.com.my, while bulk bookings can be made by contacting **marketing@puspakom.com.my**.*

With 10 Mobile Trucks, 36 Mobile Vans, and 4 Light Units, we are committed to delivering fast, efficient, and professional inspection services - directly to our customers' locations.