

NOTICE



DISPLAY OF "MINISTRY OF TRANSPORT MALAYSIA COMPLAINT HOTLINE STICKER" ON COMMERCIAL VEHICLES

Dear valued customers,

[**UPDATE**] Effective 15 October 2024, all vehicles in Peninsular Malaysia that licensed under **Land Public Transport Agency** permit must display the "MOT complaint hotline sticker" as shown in the following posting. This does not apply to e-hailing, Hire & Drive vehicles.

This requirement aligns with the directive from the authority.

For more information, please refer to our website www.puspakom.com.my or contact us at 03-5101 7000 for further assistance.

Thank you.

Vehicle Type	Part	Description	Sample
Goods Vehicle	Outside	- Displayed on the rear right side of the vehicle body, or; - If there is an obstruction or inappropriate placement, it should be positioned visibly and appropriately on the rear of the vehicle.	 
Public Service Vehicle - Bus (seat capacity ≥ 24 people)	Inside	- Displayed on the left or right side of the luggage compartment, or - Displayed in a visible location on the back of the driver's seat	 
Tourism Vehicle – Bus Excursion Bus (seat capacity ≥ 24 people)	Outside	- Displayed on the rear right side of the vehicle body, or; - If there is an obstruction or inappropriate placement, it should be positioned visibly and appropriately on the rear of the vehicle.	 
- Public Service & Tourism Vehicles – Bus (seat capacity ≤ 23 people)* - Public Services - All types of taxis and hired cars	Inside	- Displayed below the glass door of the front passenger door, and; - Below the glass door of rear passenger doors for taxi and van, displayed on the rear, left, and right sides of the vehicle.	 
	Outside	Displayed on the rear right side of the vehicle body	 

Note: (*) – This regulation does not apply to e-hailing, hire & drive vehicles under the class of Public Service and Tourism Vehicles